

Country: Croatia (HR)

In line with the National Plan for Enhancing the Social Dimension of Higher Education in the Republic of Croatia 2019-2021 and internal acts of higher education institutions, student counselling and support centres operate within a large number of higher education institutions in the Republic of Croatia, for example the Counselling and support centre at the University of Zagreb, The University of Rijeka Counselling Centre as well as Counselling Centre for learning difficulties and adaptations within the Youth Service of the Institute of Public Health Andrija Štampar.

An example of good practice is the University of Zagreb Career Development Office, a unit of the Rectorate of the University of Zagreb. It promotes work-based learning and connects students with employers and alumni with a view to potential employment. Its work is based on cooperation, interaction and voluntary work of students in order to prepare them for future careers. The Office also cooperates with other Croatian public universities whose career development offices promote the same values.

By encouraging student competitiveness on the labour market during studies and after graduation, the Office acts directly and indirectly on the general atmosphere of youth satisfaction with the business life in Croatia.

To achieve this mission, the Office's key item is to give full support to career development projects implemented by constituent units (HEIs) of the University of Zagreb. Higher education institutions (constituent units) of the University of Zagreb also have career offices and they are key partners of the Career Development Office at the Rectorate of the University of Zagreb which is an umbrella office providing support and communication channels in order to increase the quality and satisfaction not only of students, but also of employees of a particular office for career development and career advisors of constituent units of the University of Zagreb. (more information in HR: <http://www.unizg.hr/studiji-i-studiranje/podrska-studentima/uzppzmz/>)

Target groups:

- students
- entrepreneurs/employers
- alumni
- employees of career offices/centres of constituent units of the University of Zagreb
- student non-profit organisations
- -NGOs
- other Croatian universities
- state administration bodies
- International non-profit organisations.

Examples of activities:

- mentoring, development of business plans
- support to career development offices and career advisors at constituent units of the University of Zagreb
- organisation of panels and round tables of career advisors
- career days
- career week
- online workshops
- individual and group student counselling
- digitalisation of processes between students and potential employers
- establishing relations with companies and other potential employers
- preparing project proposals with former students of the University of Zagreb
- cooperation with civil society on youth support projects in the area of employment/preventing unemployment
- development of projects with city and state authorities

Resumo HR:

A Croácia desenvolveu um plano nacional de promoção da dimensão social entre 2019 e 2021, através do qual o aconselhamento junto dos estudantes foi feito pelos centros de apoio que funcionam nas IES (ex: the Counselling and support centre at the University of Zagreb; The University of Rijeka Counselling Centre as well as Counselling Centre for learning difficulties and adaptations within the Youth Service of the Institute of Public Health Andrija Štampar).

A Universidade de Zagreb através do gabinete central de desenvolvimento de carreiras e em articulação com os diversos gabinetes das suas faculdades, promove a aprendizagem baseada no trabalho prático e coloca em contacto os estudantes, empregadores e ex-estudantes com vista a possíveis empregos. Trata-se de um trabalho de cooperação, interação e voluntário dos estudantes de forma a prepará-los para futuras carreiras.

Alguns exemplos das atividades desenvolvidas:

Mentoring, desenvolvimento de planos de negócios; apoio a escritórios de desenvolvimento de carreira e consultores de carreira em unidades constituintes da Universidade de Zagreb; organização de painéis e mesas redondas de orientadores de carreira; dias de emprego; semana profissional; oficinas online; Atendimento individual e em grupo aos estudantes; digitalização de processos entre estudantes e potenciais empregadores; estabelecer relações com empresas e outros potenciais empregadores; preparação de propostas de projetos com ex-estudantes da Universidade de Zagreb; cooperação com a sociedade civil em projetos de apoio à juventude na área do emprego/prevenção do desemprego; desenvolvimento de projetos junto das autoridades nacionais.